WHAT IS CLAIMED IS:

1.   A method for managing a corporate restructuring of

at least two organizations, the method comprising:

presenting a user interface including information

relating to consolidating customer accounts for at least one

of the restructuring organizations; and

presenting a template in the user interface, the template

including a rollout template menu, a pull down window, a list

of action items, and a status relating to each action item in

the list.

2.   The method of Claim 1 wherein the list of action

items comprises at least one of an account executive

assignment notification, an account executive personalized

communication, a customer communication, a cross selling

opportunity, and a retention plan, an action including a

transmission of an email.

3.   A method comprising:

providing a single logical physically distributed

information system across one or more information systems of

at least two enterprises being combined; and

providing a user interface to allow a user to access the

single logical physically distributed information system to

execute one or more pre-merger activities, merger activities,

8   and post-merger activities, the merger activities including

9   customer-related integration and resources, the post-merger

10 activities including a post-merger assessment and a

11 measurement of one or more achieved merger synergies.

1   4.   The method of claim 3, wherein the merger activities

2   further comprise:

3   providing customer-related communications; and

4   managing and planning customer support activities, the

5   customer support activities including addressing one or more

6   customer issues and concerns.

1   5.   The method of Claim 3, wherein the user interfaces

2   are adapted to a role of the user and a phase of the merger,

3   the user role including an executive of one or more customer

4   accounts, a security of the user interface related to the

5   phase of the merger and a role of the user.

1   6.   A method comprising:

2   facilitating consolidation of customer-related

3   information for a first organization being merged with a

4   second organization, the customer-related information

5   including customer accounts, the consolidation including

6   matching one or more customer accounts of the organizations;

7   and

8   facilitating consolidation of customer-related

9   assignments of at least one of the organizations.

1   7.   The method of Claim 6 further comprising:

2   providing an exception list for non-matched customer

3   accounts; and

4   tracking a status of customer-related engagements.

1   8.   A system for managing a merger of at least two

2   organizations, wherein the system comprises a software process

3   and user interface adapted to assist customer satisfaction

4   during a merger period, the software process being stored in a

5   medium.

1   9.   The system of Claim 8 further comprising:

2   a first tool adapted to retain one or more customers;

3   a second tool adapted to provide collaborative customer

4   retention planning; and

5   a third tool to provide targeted and personalized

6   electronic mailing to customers of at least one of the

7   organization.

1   10. The system of Claim 9, wherein the second tool is

2   adapted to provide a unified and aligned presentation of

3   customer accounts from one or more merger customer support

4   centers of at least one of the organizations, the presentation

5   including customer records.

1   11.   A system for implementing a merger of at least two

2   organizations, the system including a software product adapted

3   to facilitate sales-related activities of the organizations,

4   the software product including a user interface, wherein the

5   sales-related activities include at least one of sales

6   consolidation, cross selling activities, and customer

7   retention of the organizations.

1   12.   The system of Claim 11, wherein the user interface

2   presents at least one of a synergy, an expected impact, a

3   realized impact, and a progress of the expected impact, the

4   user interface presents the progress in a graph and at least

5   one of an owner of the synergy, an electronic mailing link,

6   and one or more initiatives related to the synergy.

1   13.   The system of Claim 11, wherein the user interface

2   presents information for one or more user-identified cross

3   selling opportunities, the information including a number of

4   matched customer accounts, a status, and a potential value,

5   the potential value associated with an external object.

1   14.   The system of Claim 11, wherein the user interface

2   comprises:

3   a first panel adapted to address customer-related issues;

4   a second panel adapted to address sales-related

5   initiatives, the second panel including at least one of an

6   approval button, a rejection button, a checklist of

7   initiatives, a number of impacted customers, a financial

8   impact, an initiative owner, and an initiative priority level;

9   a third panel adapted to facilitate customer retention,

10 the third panel including a measure of customer retention, one

11 or more retention rates, and a movement of the one or more

12 rates;

13   a fourth panel adapted to facilitate customer retention,

14 the fourth panel including at least one of a customer

15 satisfaction rate, a customer survey, and a movement of the

16 rate, wherein the customer survey comprises one or more

17 external objects; and

18   a fifth panel adapted to facilitate a search of

19 merger information and to facilitate contacting one or more

20 merger members.

1   15. A system for managing a merger of at least two

2   organizations, the system comprising a graphical user

3   interface adapted to allow a user to consolidate customer

4   accounts for at least one of the organizations, the graphical

5   user interface further adapted to match customer accounts from

6   at least two merger organizations.

1   16.   The system of Claim 15, wherein the graphical user

2   interface comprises a sorted list of customer accounts, a

3   customer account value, a numerical representation of account

4   ranking, information for at least one customer service

5   personnel from each merger organization, information for a

6   customer service personnel assignment relating to at least one

7   account, the customer service personnel assignment including a

8   cooperative assignment.

1   17.   The system of Claim 15, wherein the graphical user

2   interface further comprises information relating non-matched

3   accounts and a clean room tool adapted for at least one

4   stakeholder, the information relating to non-matched accounts

5   including a second list of customer accounts.

1   18.   A method for managing a merger of at least two

2   organizations comprising:

3   presenting a user interface including information

4   relating to consolidating accounts for at least one of the

5   merger organizations, the user interface including a pull down

6   window, a text box a trigger date, and a response date; and

7   presenting a template in the user interface, the template

8   including a notification template menu, a list of action

9   items, and an owner relating to each action item in the list.

1   19.   The method of Claim 18, wherein the list of action

2   items comprises at least one of an account executive

3   assignment notification, an account executive personalized

4   communication, a customer communication, a cross selling

5   opportunity, and a retention plan, an action item includes

6   transmission of an email.

1   20.   The method of Claim 18 further comprising

2   facilitating exception handling for at least one of the action

3   items.

1   21.   The method of Claim 18, wherein the user interface

2   further presents at least one of a list and a graph, the graph

3   presents a time period for each listed action.

1   22.   A system for managing a merger of at least two

2   organizations comprising a services unification module, the

3   services unification module including one or more user roles,

4   the user roles including at least one of customers, services

5   taskforce members, service representatives, and integration

6   project managers.

1   23.   The system of Claim 22, wherein the services

2   unification module comprises one or more inputs, the inputs

3   comprising:

4   a list of customer accounts;

5   a list of products sold to one or more customers;

6   a list of customer-related services;

7   a list of customer-related personnel; and

8   a list of service providers.

1   24.   The system of Claim 22, wherein the services

2   unification module further comprises one or more outputs, the

3   outputs comprising:

4   an account services consolidation plan;

5   a merged account repository;

6   a customer communication;

7   a tracking statistic; and

8   a customer-satisfaction statistic.